

Essential Communication Strategies: For Scientists, Engineers, and Technology Professionals

Herbert Hirsch

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Learn the tricks-of-the-trade of becoming a great technical communicator

Remember when you were an undergraduate and freshman composition seemed so irrelevant to your life? After all, you were going to conquer the world with technological know-how. Your spellcheck software would handle the details. Now that you're a professional - pitching an idea, vying for a contract or grant, or presenting at a meeting - getting your point across effectively suddenly seems pretty essential for success, doesn't it?

Fear not. This light-hearted text, brimming with proven techniques, good advice, and real-world examples that you can easily apply to your own case, will turn you into an adept communicator. Written expressly for technologists, this is a simple, concise, and practical guide to the communication dynamics of writing, presentation delivery, and meeting interaction.

Herbert Hirsch, in-demand consultant who developed these techniques for his own prolific engineering career, teaches you how to use "scripting" to plan for communication events. More than a mere outline or storyboard, scripting is a powerful technique that assists you in getting the right structure and content, in the proper order.

Using scripting, you will master the fundamental principles of communicating:

- How to grab the reader's or audience's attention from the start
- How to maintain the connection while proceeding smoothly from topic to topic
- How to provide the substantiation for the points you made
- How to communicate with people from other groups, such as marketers, investors, users, and others
- How to overcome such obstacles as fear, boredom, and aversion to your material

Distilling the art of communication to its essence, *Essential Communication Strategies* empowers you to communicate with confidence and authority in every situation, to every audience.



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Katherine Anderson:

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