



The Bpi Blueprint: A Step-By-Step Guide to Make Your Business Process Improvement Projects Simple, Structured, and Successful

Shelley Sweet

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The BPI Blueprint provides you with a detailed plan of action to create results the first time, inspire leaders of business processes, and build invigorated skilled teams. So if you're looking for a simple, no nonsense, guide to help you develop and manage effective Business Process Improvement projects, regardless of your experience-level, you've got the right book.

This practical guide tells you exactly what's required at each phase, such as: Chartering and Staffing, Process Discovery, Process Analysis, Process Design, and Implementation Plan. Plus, modeling, analytical and redesign tools and techniques are explained so you can replicate them. And client examples provide guideposts; demonstrating what works, what doesn't, and why. All of this enables you to keep your BPI Projects simple, structured and successful.

The methodology for The BPI Blueprint is based on action learning, which calls out for the best type of action - learning and working on your real project with opportunities for feedback and discovery. Done right, BPI projects engage the minds and hearts of leaders and teams, which can lead to amazing outcomes and fun!

So let The BPI Blueprint guide you to great results! When you use The BPI Blueprint as the guide for your own BPI project you will:

- (1) see better business results faster;
- (2) identify techniques that lead to solutions;
- (3) develop team synergy before execution;
- (4) build leaders who sustain operational excellence;
- (5) inspire employees to make ongoing improvements;
- (6) learn where to simplify quickly;
- (7) keep moving projects forward effectively.

"A must read for any business process enthusiast and/or practitioner. Shelley's step by step guide takes the guess work away and shows how to extract tangible gains from process improvement projects."

Naveen Adibhatla, Product Manager, Internet online search startup

"Whether you are an old hand or just starting out, Shelley Sweet has provided a step-by-step guide on how to engage in your business process initiative. She explains how to overcome resistance and engage the correct people at all levels to obtain a successful improvement project."

Kevin Browne, Project Manager, The Sharbot Group Ltd

"We have used Shelley Sweet's process improvement methodology and tools in our workplace and found them to be direct, engaging, challenging and always respectful. I am very pleased to see that she has written this book so that larger audiences will benefit from her years of facilitation."

Vera Potapenko, PhD, Chief Human Resources Officer, Lawrence Berkeley National Laboratory

"This book is... a straightforward how-to guide for anyone interested in Continuous Improvement. The tools and techniques outlined encourage team participation and focus attention on improving to meet the goals of the organization."

Stephanie Venimore, BA BPMP, Business Performance Advisor, Canadian Local Municipal Government

"Shelley Sweet has delivered a terrific book on how to make process improvement successful, providing

guidance on everything from process mapping and analysis to organizational dynamics and politics.... I highly recommend this book as a must read for business leaders and others who want a step-by-step manual on real-world best practices for process improvement."

Brian Safron, Worldwide Program Director, Smarter Process, IBM

"With *The BPI Blueprint*, Sweet has delivered the solution to a long-standing need in the process improvement arena -- a structured approach that works equally for practitioners and business leaders. This book is recommended for those seeking to lead change and improvement initiatives in their own organizations, as well as those seeking to bring out the best in their customer enterprises."

Nathaniel Palmer, VP and CTO, Business Process Management, Inc.

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